

ABSTRACT

The security service industry in Sri Lanka is facing numerous challenges which require immediate solutions. This situation had been dragging out for a long time and still no proper action has been taken to solve these problems. According to statistical reports, there are around sixty thousand to seventy thousand workforce in the security industry. But that number is gradually decreasing because nowadays people will only select a security job as the last option out of the available alternative job positions. People are less likely to work for a security firm because of the disorganized nature of the security industry in Sri Lanka. Therefore, the reasons for such continuous delay must be found and analyzed. The service providers are also the ones who know how to solve these issues. Therefore, the suggestions and recommendations of security service providers must be given consideration to build a fair playing level to all the security firms in the industry. The main objective of the study is to analyse the problems faced by the medium scale private security firms in Sri Lanka. Specific objectives were to derive the factors (dimensions) related to the problems faced by the medium scale private security firms in Sri Lanka and find solutions to identified problems faced by the medium scale private security firms in Sri Lanka. An exploratory factor analysis was conducted to identify the dimensions of the problems faced by the medium scale security firms in Sri Lanka. The sample adequacy for factor analysis was tested using KMO test using IBM SPSS Statistics. The reliability of the data collection tool was tested using Cronbach alpha values and the content validity was tested with help of the expert in the field. After analyzing data from 53 medium scale private security firms, the researcher discovered five dimensions related to the problems faced by the medium scale private security firms in Sri Lanka.

Keywords: *Private Security Firms, Factor Analysis, SMEs*