

ABSTRACT

The study was an assessment of the factors influencing effectiveness of warehouse of ABC Hospital. The key findings from the study revealed that: delays in procurement of goods, frequent stock-outs and uncertain change of prices were some of the effects of long bureaucratic procurement procedure.

According to the study inadequate and untimely dispatch of funds has an effect in inventory control. The study also revealed that lack of specific time or date for both posting stores records, lack of adequate qualified and well-trained staff hinders effective performance. The researcher recommends current inventory control practices and procedure need to be reviewed and redesigned. Only qualified and adequate personnel should be being involved in stock control while adequate funds should be dispatched on timely manner.

Statistical analysis was carried out using SPSS. The study revealed that inventory investment and inventory records accuracy has a positive influence on organizational performance while inventory shrinkage has a negative effect on organizational performance of Kenyatta National hospital thus this study recommends that the hospital should ensure that losses resulting to inventory shrinkage related to medicines are reduced. This can be done by ensuring that inventory records are accurately kept. The hospital need to manage its inventory investment by ensuring that the right amount of stock is kept at all times

Keywords: Assessment, effectiveness, inventory, inventory control, bureaucracy, funding, stock records